5/4/2017 Kaizen

PaedCCF ICU

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COMPLETE Show audit log ()

Event occured on: May 4, 2017 Created on: May 4, 2017

User fields Full Name: GMC Number

You have permissions to switch the view of this event. Click the following button to cycle through the options.

PaedCCF Feedback

Report generated on: May 4, 2017

Doctor: Anita D. Oliver

Doctor's self-assessment mean: 4.00

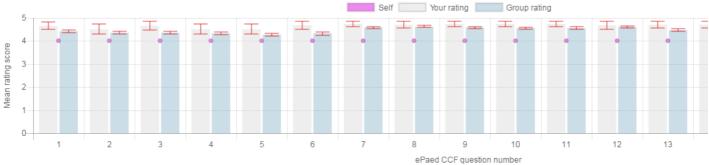
Doctor's parent/carer mean: 4.67 (50 raters)

Wider parent/carer comparsion group mean: 4.48 (808 raters) (date range from May 5, 2014 to May 4, 2017)

Number of consultations: 50

This graph shows all fields with values averaged across all the assessors

The graph below includes error bars that represent 95% confidence interval of the mean.



- 1. How much chance were you given to discuss or do the things you wanted during the meeting(s)?
- 2. How well do you understand your baby/child's condition(s) now you have seen the doctor?
- 3. How well do you understand your baby/child's treatment(s) now you have seen the doctor?
- 4. How well did the doctor explain the risks of your baby/child's condition?
- 5. How well did the doctor explain the risks of the treatment of your baby/child's condition?
- 6. How well do you understand how you can contribute to your baby/child's care now you have seen the doctor?
- 7. How good with your baby/child is this doctor?
- 8. How good with you is this doctor?
- 9. How much was the doctor interested in your point of view when he/she was asking questions?
- . 10. How much was the doctor interested in your point of view when he/she was planning and explaining things?
- 11. How much was the doctor interested in your child's point of view?
- 12. How well do you feel the doctor listened to you?
- 13. How well do you think the doctor understood you?
- 14. How well did the doctor explain things?
- 15. How much information did this doctor give you on where you can find further information or support available for you and your child?
- 16. How well did the doctor respect your baby/child's right to privacy, dignity and confidentiality?
- 17. Overall, how satisfied are you with the doctor in this meeting(s)?

Explanatory Notes

Blank and N/A responses have been excluded; if the self-assessment symbol is not present for a question, this indicates you provided an N/A response.

Rating scale

- 5: Completely/best/most I would expect
- 4: More/better than I would expect
- 3: Same as most doctors
- 2: Less/worse than I would expect
- 1: Not at all/worst/least I would expect

Additional free-text comments (reproduced as written by the parent/carer)

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Please write in the space below if there is anything else you would like to add about this meeting(s) e.g was anything especially helpful; was there anything else that would have improved the meeting(s) with your child's doctor. Please write "not applicable" if you do not have any feedback to provide.:

- n/a
- n/a
- n/a
- Dr was extremely helpful explaining about our son's condition
- n/a
- n/a
- Was very friendly
- n/a
- n/a
- Good experience with the doctor
- Great doctor!
- n/a
- n/a
- Not my usual doctor but very happy with the care received
- n/a
- Doctor was extremely knowledgable
- Doctor was good but appointment not long enough
- Everything was well explained
- n/a
- n/a
- n/a
- n/a
- Dr is great at understanding
- n/a
- We have received excellent care

- n/a
- n/a
- n/a
- n/a
- n/a n/a
- n/a
- n/a
- n/a n/a
- n/a
- n/a
- n/a
- n/a
- n/a n/a
- n/a
- n/a
- This is our first visit and i was very impressed
- n/a
- n/a
- n/a

● 0 TAGS @ 0 DOCUMENTS ■ 0 COMMENTS