

PaedCCF Outpatient

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COMPLETE

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Event occurred on: May 2, 2017

Created on: May 2, 2017

User fields

Full Name:

GMC Number:

You have permissions to switch the view of this event. Click the following button to cycle through the options.

PaedCCF Feedback

Report generated on: May 2, 2017

Doctor: Anita D. Oliver

Doctor's self-assessment mean: 4.00

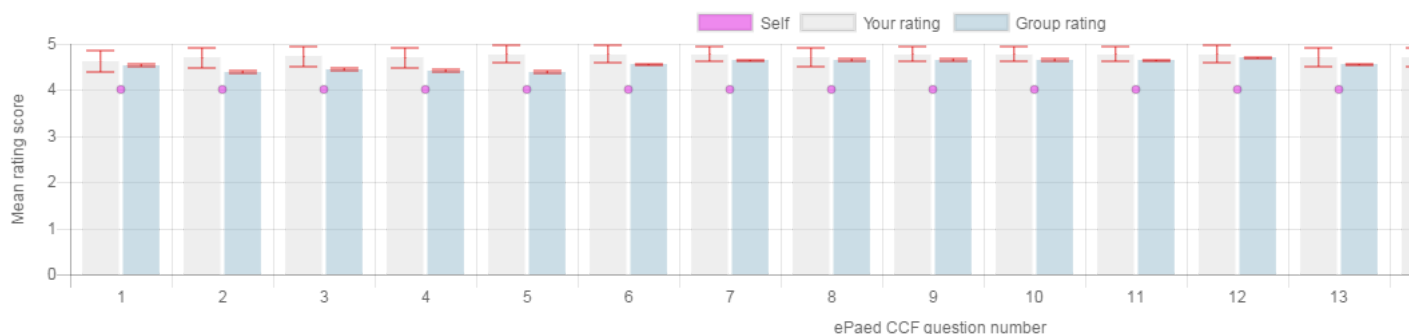
Doctor's parent/carer mean: 4.73 (30 raters)

Wider parent/carer comparison group mean: 4.57 (4249 raters) (date range from May 3, 2014 to May 2, 2017)

Number of consultations: 30

This graph shows all fields with values averaged across all the assessors

The graph below includes error bars that represent 95% confidence interval of the mean.



- 1) How much chance were you given to discuss or do the things you wanted during the meeting(s)
- 2) How well do you understand your child's condition(s) now you have seen the doctor?
- 3) How well do you understand your child's treatment(s) now you have seen the doctor?
- 4) How well did the doctor explain the risks of your child's condition?
- 5) How well did the doctor explain the risks of the treatment of your child's condition?
- 6) How confident do you feel in looking after your child's medical condition(s) now you have seen the doctor?
- 7) How good with your child is this doctor?
- 8) How good with you is this doctor?
- 9) How much was the doctor interested in your point of view when he/she was asking questions?
- 10) How much was the doctor interested in your point of view when he/she was planning and explaining things?
- 11) How much was the doctor interested in your child's point of view?
- 12) How well do you feel the doctor listened to you?
- 13) How well do you think the doctor understood you?
- 14) How well did the doctor explain things?
- 15) How much information did this doctor give you on where you can find further information or support available for you and your child?
- 16) How well did the doctor respect your child's right to privacy, dignity and confidentiality?
- 17) Overall, how satisfied are you with the doctor in this meeting(s)?

Explanatory Notes

- Blank and N/A responses have been excluded; if the self-assessment symbol is not present for a question, this indicates you provided an N/A response.

Rating scale

- 5: Completely/best/most I would expect
- 4: More/better than I would expect
- 3: Same as most doctors
- 2: Less/worse than I would expect
- 1: Not at all/worst/least I would expect

Additional free-text comments (reproduced as written by the parent/carer)

Please write in the space below if there is anything else you would like to add about this meeting(s) e.g. was anything especially helpful; was there anything else that would have improved the meeting(s) with your child's doctor. Please write "not applicable" if you do not have any feedback to provide.:

- This is our first visit and i was very impressed
- n/a
- Doctor was good but appointment not long enough
- We have received excellent care
- Great doctor!
- Doctor was extremely knowledgable
- n/a
- Was very friendly
- Not my usual doctor but very happy with the care received
- n/a
- n/a
- n/a
- n/a
- n/a
- Good experience with the doctor
- Everything was well explained
- n/a
- n/a
- n/a
- Dr was extremely helpful explaining about our son's condition
- n/a
- n/a
- n/a
- n/a
- n/a
- n/a
- n/a
- Dr is great at understanding
- n/a
- n/a

0 TAGS 0 DOCUMENTS 0 COMMENTS

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